



CHILDREN'S BIRTHDAY PARTY FREQUENTLY ASKED QUESTIONS

Q: WHAT IS INCLUDED IN THE \$275 PACKAGE PRICE?

A: This pricing includes Zoo admission/parking passes, 2-16" cheese pizzas, beverages, plates, napkins, forks and knives, for (15) guests. The birthday child will receive a stuffed animal gift. Food service is part of package, but invoiced separately. Tax and service fee will apply.

Q: WHERE IS THE PARTY AREA LOCATED? HOW LONG CAN I RENT IT?

A: All parties are held in the Zoo and last for 1½ hours.

Q: CAN I INVITE MORE THAN 15 GUESTS?

A: Yes. Additional fees will apply.

Q: WHAT HOURS IS AREA AVAILABLE?

A: Daily, 11 a.m. to 12:30 p.m., or 1:30 p.m. to 3 p.m.

Q: WHAT WILL WE USE THE AREA FOR?

A: After a Zoo staff member escorts you to the area, your food will be delivered. Enjoy your meal and any activities you have planned. Please note that cake/cupcakes are **not** included in the food we provide, but you are welcome to bring your own (we do not provide storage or refrigeration). Just don't forget the matches and candles!

Q: CAN I DECORATE THE AREA WITH BALLOONS?

A: No. For the safety of our animals, balloons are not allowed at the Milwaukee County Zoo.

Q: HOW WILL I RECEIVE MY ADMISSION TICKETS?

A: We will mail your tickets to you. **Every guest**, including adults, children, the birthday child, siblings and parents, **must** have a ticket to enter the Zoo. Guests **will not** be admitted past the Zoo gate without a ticket. Parking will be included in the admission tickets we send you.

Q: DO ZOOLOGICAL SOCIETY MEMBERS RECEIVE A DISCOUNT?

A: No. Zoological Society members do not receive a birthday party discount but Society members do receive free admission to the Zoo. If you want to include a Zoological Society member as a birthday party guest, they must be included in your 15-person guest count or you must pay an additional guest fee for their food.

Q: HOW LONG CAN WE STAY AT THE ZOO?

A: You are welcome to enjoy the Zoo for the entire day, before and after your party. Zoo hours do vary based on the time of year. Check the Zoo's website for hours.